

ÖCTAGON

www.octagon-exe.com
contact@octagon-exe.com

If you need to return something, please complete the form below and send it together with your item(s) in original condition within 14 days of purchase.

We ultimately reserve the right to refuse a return if we deem it to be in an unsuitable condition.

ÖCTAGON
138 boulevard de Magenta
75010 PARIS
FRANCE

1

Your Informations

Name : _____

Order Number : _____

Order Date : _____

2

Reason for item(s) return or exchange

Poor quality / Faulty

Incorrect item received

Parcel damaged on arrival

Other

Doesn't fit properly

3

Returned Items

Product Name	Size	Colour	Qty	Refund	Exchange

4

Exchange items (if applicable)

It is your responsibility to arrange the return carriage of your goods.

We do not require returns to be sent on a premium service, so please feel free to use an economical returns service with your chosen courier.

If you are returning items from outside of the EU, please write on the outside of the package 'Returned goods, relief applied for.' This will avoid any unnecessary customs charges.

We will contact you by email as soon as we receive your items back.

Product Name	Size	Colour	Qty